

# CROSB

## Community Respite Options South Burnett

SUPPORTING PEOPLE WITH A DISABILITY IN THE COMMUNITIES OF  
THE SOUTH BURNETT

NEWSLETTER 33

FEBRUARY — MARCH 2012

### Message from the Service Manager

#### Upcoming Events

*Young Men's Group*

*April 10th 2012*

*Mature Men's Group*

*April 17th 2012*

*Women's Group*

*April 17th 2012*

We are already well into 2012 and it has been an exciting and busy time for everyone.

I have been enjoying my role as Disability Service Manager and have been very busy getting to know everybody at CROSB and at Gumnut.

I am hoping to get out in the next few months to visit clients and families. I will also be taking some time to have a look at CROSB systems to see if there may be any areas for improvement.

Since starting with CTC, I have also had the opportunity to meet the members of the CROSB Advisory Committee, when I attended their meeting recently.

There has also been a couple of noteworthy events happen. At the end of February CROSB had its annual audit, which was passed successfully. Many thanks to the hard work of our office team for ensuring everything was ready and in place leading up to and over the 2 days of the audit.

We have also recently had CTC Day, where all of CTC got involved in much needed renovations to The Gumnut Place in Murgon. Much was achieved that day and I'm sure all Gumnut Staff enjoyed having their newly refurbished lunch room back.

I am looking forward to what lies ahead in the year to come and please remember that if you have any concerns, queries or would simply like to introduce yourself, please feel free to contact me.

Regards

Anne



**How do you feel about CROSB staff and services?**

**-Happy?**



**- Sad?**



**If so, please tell us!**

**We want to help you!**

PHONE  
(07) 4162 9081

TALK to our  
Service Manager,  
your Support  
Worker or  
Advocate

WRITE to us  
CTC CROSB  
PO Box 490  
KINGAROY 4610

**NOTICE ABOUT MEDICARE**

From Monday 23rd April 2012, the Department of Human Services will provide all Medicare and Centrelink services under one roof at

21 Markwell Street

Services currently available at Kingaroy Shopping World will move to the one-stop shop on this date.

Medicare rebates will be paid directly into your bank account at the new location.

**Upcoming Workshop**

**SUE DENGATE**

**FED UP WITH CHILDREN'S BEHAVIOUR**

[WWW.FEDUP.COM.AU](http://WWW.FEDUP.COM.AU)

12TH MAY  
2012

2PM—4PM

Taabinga State School  
(Resource Centre)

Rae St, Kingaroy

COST: \$15

Prepaid tickets available online at

<http://events-made-easy.com/fedup2012>

To register or for more information ring Tina Torrens on 0417 010 292 or email [tina.torrens@deta.qld.gov.au](mailto:tina.torrens@deta.qld.gov.au)

**CTC Services Contact Details**

**Head Quarters**

4162 9000

**Disability Services**

CROSB 4162 9081

Gumnut 4168 1852

**Employment Services**

Kingaroy 4162 2566

Murgon 4168 2155

Gympie 5481 1488

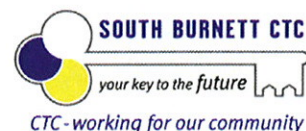
**Partners in Foster Care**

Wondai 4169 0177

**Youth Services**

Kingaroy 4162 7788

Murgon 4169 5940





## Men's and Women's Groups 2012

We have kicked off the groups for the 2012 year with many exciting activities in store for the year ahead.

CROSB has made some changes with the organising of groups every month.

We will no longer be doing "ring-arounds" to see who will be coming.

We ask that clients and families please contact the office

by the Friday before group to let us know if you would like to attend and if you require transport to and from the event.

Please be advised that there may be instances where we may not be able to transport due to numbers and staff availability.

We look forward to seeing you there!



## CROSB Audit

CROSB had their maintenance audit on the 21st and 22nd February of this year.

Once again CROSB has passed with flying colours.

CROSB would like to extend our thanks to the families, clients and Support Workers that took part in this very important pro-

cess. We look forward to the continuance of quality service to our families and stakeholders.



## Anzac Day Public Holiday—25th April 2012

### IMPORTANT NOTICE

Please note that on Public Holidays CROSB will only be providing service to clients who live independently **and** need assistance to maintain a daily routine.

If you have any queries around your support at this time, please contact the CROSB Office on 4162 9081.





## Community Respite Options South Burnett

Shed 3 and 4, 6 Cornish St  
PO Box 490  
KINGAROY Q 4610

Phone: 4162 9081  
Fax: 4162 9030  
E-mail: [crosb@sbctc.com.au](mailto:crosb@sbctc.com.au)



SUPPORTING PEOPLE WITH A  
DISABILITY IN THE COMMUNITIES  
OF THE SOUTH BURNETT

---

[WWW.SBCTC.COM.AU](http://WWW.SBCTC.COM.AU)

---

CROSB was established by an active group of families of people with a disability in 2002. They were seeking alternatives to support options traditionally available in the South Burnett region and were successful in establishing a small respite service, based in Kingaroy.

South Burnett CTC Inc. has acted as the auspice and managed the service ever since, actively seeking the input and feedback of the people with a disability who use our services, families and other supporters, to steadily grow.

In 2012, CROSB Disability Support Services provide a range of in-home and other community based services which are tailored to the preferences and needs of the people who use our services. It is our aim to provide support which promotes a quality of life through community belonging and participation, independence and meaningful social roles.

Currently CROSB provides individualised support which enables community access and participation for people with a disability aged from 0-65 years.

All support is provided to the preferences and goals of service users and aims to contribute to a normal and natural pattern of life in the community and the resilience of families, carers and other supporters.

## Points of Interest!

### QANTAS CARER CONCESSION

Nican administers the Qantas Carer Concession Card on behalf of Qantas.

The Qantas Carer Concession Card is issued to people with a disability and high level of support needs who require the full time assistance of a carer whilst they are on the plane. A person is eligible if they need to have one-on-one support when seated on the plane for assistance with meals/drinks, transferring to the bathroom, orientation, communicating with the flight staff etc. A person would not be eligible if they only need assistance boarding the plane or when they arrive at their destination.

For further information and an application form, please call Nican on 1800 806 769 or via the website [www.nican.com.au](http://www.nican.com.au)

### DATE CLAIMERS

Epilepsy Queensland's 2012 Regional Tour

Disability Support Workers, child care workers, teachers, nurses, allied health professionals, volunteers, people with epilepsy and their families are invited to attend an Understanding Epilepsy Workshop in the following areas—

- Gladstone (20 March)
- Mackay (11 April)
- Gold Coast (9 May)
- Sunshine Coast (12 June)
- Mt Isa (25-26 July)
- Townsville and Cairns (14-16 August)
- Toowoomba (15 October)

For further information, please contact Epilepsy QLD on 1300 852 853 (outside Brisbane) or (07) 3435 5000