



# CROSB Newsletter

## CROSB News



**Christmas is coming!**

**CROSB Office will be closed from 4.30pm Thursday 24 December 2015 and will reopen at 8.30am Monday 4 January 2016.**



If you have any changes to plans affecting support that you have not already told us, please let us know as soon as possible.



CROSB—Ph—4162 9081 or email—[crosb@sbctc.com.au](mailto:crosb@sbctc.com.au)

### Events spread the word!

**18.12.15**  
Yarraman Community  
Christmas  
Carols

**19.12.15**  
Proston Christmas Carnival

**24.12.15**  
Wondai Christmas Carnival

**31.12.15**  
Heritage Nanango Mardi Gras

**31.12.15**  
Goomeri New Years Eve Family  
Rodeo

**1.01.16**  
Yarraman New Years Day  
Festival

### TRAINING

These days have been allocated for Professional Development for CROSB Support Workers:

**17.12.15 – Resilience Training**

Please note that we will try our best to minimise disruption to our clients.

## Improving Service Delivery

We value your feedback and encourage you to contact us and let us know what we can do to improve the services we offer.

### You are welcome to:

- Talk to your Support Team ie: Support Worker, Service Coordinator or Service Manager and/or family/advocate:



- Call - 07 4162 9081
- Fax - 07 4162 9030 or
- Email - [crosb@sbctc.com.au](mailto:crosb@sbctc.com.au)



If after all steps have been taken and you are unhappy with the response that CTC and/or CROSB give, you can contact:

### Department of Communities, Child Safety and Disability Services

Phone (free call): 1800 177 120

Phone: 3224 7179

Email: [complain@communities.qld.gov.au](mailto:complain@communities.qld.gov.au)

### Complaints Referral and Resolution Services

Phone (free call): 1800 880 052

Phone: 13 14 50

Email: [crrs@workfocus.com](mailto:crrs@workfocus.com)

## CTC Services Contact Details

### Headquarters

4162 9000

### Partners in Foster Care

Wondai 4169 0177

### Disability Services

CROSB 4162 9081

Gumnut 4168 1852

Your Life Your Choice  
4162 9081

### Childcare

Community Kids 4171 0033

Nanango Childcare  
Centre 4163 1279

### Youth and Family Services

Kingaroy 4162 7788

Murgon 4169 5940

## CROSB Contact Details

Shed 3 and 4

6 Cornish Street or

PO Box 490

KINGAROY QLD 4610

Phone: 4162 9081

Fax: 4162 9030

E-mail: [crosb@sbctc.com.au](mailto:crosb@sbctc.com.au)



Funded by



Queensland  
Government



CTC - working for our community

SUPPORTING PEOPLE WITH A DISABILITY IN THE COMMUNITIES  
OF THE SOUTH BURNETT

[www.sbctc.com.au](http://www.sbctc.com.au)