

HAND-UP

Updated 19 October 2018

INFORMATION & RESOURCES FOR BURNETT INLAND COMMUNITIES

Australian Taxation Office Drought Assistance - help is available for drought-affected taxpayers across regional, rural and metropolitan areas to manage their tax.

Wide Bay Hospital & Health Service - Floods, Drought & Adversity - Mental Health Support

Flying Doctor - Drought Wellbeing Service - this program offers counselling and support to people living and working in areas by drought.

BUPA - will be helping Australian farmers impacted by the drought by providing up to six months relief in paying their premiums. This offer is open to all existing Bupa Health Insurance customers who have approval to receive the Australian Government's Farm Household Allowance.

Qld Farmers Federation (QFF) - comprehensive page providing details about assistance and support services available for farmers affected by drought and also details on how we can support Australia's drought-affected farmers.

Department of Agriculture and Fisheries - Links to Queensland Government and Australian Government drought assistance programs.

Aussie Helpers - Support for primary producers, also accept donations from the public.

Buy a Bale/Rural Aid - If you're a farming family in need of help or know a farming family that needs help, tell them about this campaign or even register them here and a team member will respectfully contact them and offer Buy a Bale/Rural Aid resources. Also accepts donations.

www.ato.gov.au/general/financial-hardship/in-detail/help-for-drought-affected-taxpayers/

1300 64 22 55 (1300 MH CALL)

www.flyingdoctor.org.au/qld/our-services/primary-health-care-services/drought-wellbeing-service/

www.bupa.com.au/campaigns/farmers-relief

www.qff.org.au/blog/support-farmers-rural-communities/

www.daf.qld.gov.au/business-priorities/environment/drought/assistance-programs

www.aussiehelpers.org.au/aussie-helpers-farmer-aid/

<https://www.buyabale.com.au/can-we-help-you/>

HAND-UP

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Drought Angels - support consists of providing Stock feed, Financial support via Pre-paid visas and local produce vouchers from within the communities, moral support through personal face to face or phone contact and referrals to other support networks as needed.

<https://www.droughtangels.org.au/apply-for-assistance/>

QCWA Public Crisis Fund - This fund not only supports families suffering from drought, flood or fire but is for all families experiencing any type of crisis. Up to \$3000 for eligible applications

www.qcwa.org.au/what-we-do/public-rural-crisis-fund/

AgForce - List of drought support measures producers might be eligible for.

www.agforceqld.org.au/current-drought-support

Ergon Energy, Support for Farmers - Range of initiatives to assist farmers including drought relief and payment extension options.

<https://www.ergon.com.au/retail/business/support-for-farmers>

Telstra, Adversity and Financial Hardship - A range of payment and service options to help you stay connected.

www.telstra.com.au/aboutus/community-environment/community-programs/adversity-financial-hardship

Graham House, South Burnett - Hardship (Drought/storm) support available for South Burnett farmers incl pork producers. Graham House can also accept donations to be distributed to farmers.

Please contact Manager Linda O'Hare on 0458555742 to discuss options.

Rural Financial Counselling Service - Counsellors provide financial options and support to help farmers make the right decision for their business.

<https://www.rfcssq.org.au/services/>
Kim Corfield (NB) 0427 296 848
Belinda Clair (SB) 0448 999 742

Qld Regional and Industry Development Authority (QRIDA) is a specialist administrator of government financial assistance programs including loans, grants, rebates and subsidies.

<http://www.qrida.qld.gov.au>
Mark Barrett (NB) 0417 775 547
Cynthia Godden (SB & NB) 0417 775 547

HAND-UP

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QCWA 'Bouncing Back Program' - QCWA is helping improve the health of our communities through their Bouncing Back Program. The Bouncing Back Program Coordinator has developed a practical guide available for those that would like some further help bouncing back from crisis.

www.qcwa.org.au/wp-content/uploads/Bouncing-Back-Program.pdf

Individually Droughted Property Declaration (IDP)- An IDP allows access to Queensland Government drought assistance prior to an area drought declaration.

<https://www.daf.qld.gov.au/business-priorities/environment/drought/assistance-programs/guidelines-and-forms/idp-application-guidelines>

Individually Disaster Stricken Property (IDSP)- Where a primary producer is not in an area activated for NDRRA assistance but has suffered significant damage from a natural disaster they are able to apply for an Individual Disaster Stricken Property (IDSP) declaration. Freight subsidies can be applied for under an IDSP declaration. To obtain an IDSP declaration, please complete the application form. You can contact the DAF customer service centre for more information on 13 25 23.

<https://www.daf.qld.gov.au/business-priorities/environment/natural-disaster-assistance-and-resources2/disaster-assistance-forms-and-guidelines>

North Burnett Emergency Management Dashboard- An all in one emergency information dashboard to stay up to date with weather warnings, power outages, fire and much more.,

<http://emergency.northburnett.qld.gov.au>

South Burnett Disaster Dashboard- An all in one emergency information dashboard to stay up to date with weather warnings, power outages, fire and much more.,

<http://dashboard.southburnett.qld.gov.au>

Department of Human Services - a range of information about services and payments for individuals and families in rural and remote Australia (incl Farm Household Allowance)

<https://www.humanservices.gov.au/individuals/rural-and-remote-australians>
Farmer Assistance Hotline 132 316

HAND-UP

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COMMUNITY SUPPORT SERVICES - NORTH BURNETT

Excelcare Monto Neighbourhood Centre

Emergency relief & Family support and advisory services.

4166 1733

Mundubbera Community Development Association

Emergency relief & Family support and advisory services.

4165 4690

Homeless Persons Information Qld

Housing and tenancy.

1800 474 753

St John's Op Shop, Mundubbera

Material goods assistance.

4165 4162

St Vincent de Paul, Monto

Material goods assistance.

4166 1261

Lifeline Shop, Gayndah

Material goods assistance.

4161 1950

Bridges Health & Community Care

Mental health, AODS and NDIS services.

1300 707 655 or 4140 8880

HAND-UP

INFORMATION & RESOURCES FOR BURNETT INLAND COMMUNITIES COMMUNITY SUPPORT SERVICES - SOUTH BURNETT

Uniting Care Community, Kingaroy

Family support and advisory services.

4160 4600

Centacare Community Connections, Kingaroy

Family support and advisory services.

4162 5439

Centacare St Mary's Kingaroy

Family support and advisory services.

4162 5096

South Burnett CTC

Safe Haven Service, Domestic and family violence intervention and prevention program.

4168 5940

Community Health, Kingaroy

Family support and advisory services.

4162 9220

Community Health, Cherbourg

Family support and advisory services.

4169 8900

CRAICCHS Service, Cherbourg

Family support and advisory services.

4169 8600

Graham House, Murgon

Community and Family Support Services (Centrelink Agency, Emergency Relief, Community Development, Parenting Programs, Family Support Services, Drought Flexible Hardship Financial Funding), Community Transport Services, Community Programs (Be connected computer classes, Walk and Talk walking group, Lilyponds Bookclub).

4169 8400 or
admin@grahamhouse.org.au

Hand Up is a toolkit of links, resources and contacts which might be of interest to farmers, rural businesses and residents. While BIEDO will continue to update 'Hand Up' regularly, no responsibility is taken for information contained. Please advise BIEDO by emailing connect@biedo.org.au of any issues you experience with 'Hand Up' or of any additional resources which could be added.